: PTO/SB/17 (10/04)

Form: PTO/SB/17 (10/04) 95-426 Attorney Docket No. **Application Number** 09/577,320 **/AMENDMENT** Filing Date May 24, 2000 First Named Inventor **PARASU Group Art Unit** 2179 AMOUNT ENCLOSED \$0 **Examiner Name** Hutton, D. FEE CALCULATION (fees effective 10/01/04) Claims Remaining Highest Number Number **CLAIMS AS** After Amendment Previously Paid For Extra Rate Calculations AMENDED 20 (2) * (3) **TOTAL CLAIMS** (1) 16 \$ 50.00 = \$0 INDEPENDENT CLAIMS (4) 5 (5) * (6) 5 \$200.00 = \$0 Since an Official Action set an original due date of July 10, 2005, petition is hereby made for an extension to cover the date this reply is filed for which the requisite fee is enclosed (1 month (\$110); 2 months (\$430); 3 months (\$980); 4 months (\$1,530); 5 months (\$2,080)): \$0 \$0 If Statutory Disclaimer under Rule 20(d) is enclosed, add fee (\$110) Total of above Calculations = \$0 Reduction by 50% for filing by small entity (37 CFR 1.9, 1.27 & 1.28) Information Disclosure Fee = TOTAL FEES DUE = \$0 (1) If entry (1) is less than entry (2), entry (3) is "0". (2) If entry (2) is less than 20, change entry (2) to "20". (4) If entry (4) is less than entry (5), entry (6) is "0". (5) If entry (5) is less than 3, change entry (5) to "3". **METHOD OF PAYMENT** [] Check enclosed as payment. Charge "TOTAL FEES DUE" to the Deposit Account No., below. **AUTHORIZATION** If the above-noted "AMOUNT ENCLOSED" is not correct, the Commissioner is hereby authorized to credit any [X] overpayment or charge any additional fees under 37 CFR 1.16 or 1.17 necessary to maintain pendency of the present application to: 50-1130 under order No. 95-426 Deposit Account No. Deposit Account Name Leon R Turkevich SUBMITTED BY: -- CUSTOMER NO. 23164 Typed Name Stemberger ولد Edward Reg. No. 36,017 Signature Date July 6, 2005



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: PARASU Examiner: Hutton, D.

Application No.: 09/577,320 Group Art Unit: 2179

Filed: May 24, 2000 Docket: 95-426

For: APPARATUS AND METHOD FOR CONTACTING A CUSTOMER SUPPORT LINE ON A CUSTOMER'S BEHALF AND HAVING A CUSTOMER SUPPORT REPRESENTATIVE CONTACT THE CUSTOMER

Date: July 6, 2005

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

AMENDMENT UNDER RULE 116

Sir:

In response to the final Official Action mailed May 10, 2005, please enter the following Amendments and Remarks.